

Datasheet

Estuate, The Oracle
Applications Experts

Estuate is a global information technology services and licensing company. Estuate has more than 100 cumulative years in Oracle software experience. Our core focus is in Oracle-based applications development, integration and modernization. We are unmatched in Oracle E-Business Suite product knowledge.

Estuate's "Center of Excellence" for Oracle applications and technology enables our customers to accelerate their time-to-value and lower their costs.

Why Estuate?

- 50+ reference-able Oracle customers that rely on Estuate's services to get the most from their Oracle investments.
- Former senior Oracle executives steeped in Oracle applications development combined with a consummate services culture.
- Expertise and tools to deliver customized solutions. We use knowledge and tools that were developed from historical consulting engagements that are proven and effective.

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Integration of Oracle Enterprise Asset Management (eAM) with Oracle AutoVue

Work Order Print Service

Integration of Oracle Enterprise Asset Management (eAM) with Oracle AutoVue to print work orders with their corresponding attachments

Estuate's Work Order Print Service solves the work order printing challenge, consistently rated one of Oracle eAM customers' biggest challenges, by enabling easy printing of work order reports and related attachments stored in eAM. A company is only as good as its infrastructure. Regardless of size or purpose, business processes and services within a company rely heavily on the dependability of assets and their impact on everyday business processes. Many companies have implemented asset management software, such as the Oracle E-Business Suite Enterprise Asset Management (eAM), to monitor their assets. Estuate's Work Order Print Service enables customers to leverage the full power of eAM by integrating it with Oracle AutoVue for flexible, powerful work order printing.

The Business Challenge

Oracle eAM creates an efficient way for companies to track and schedule ongoing maintenance of their assets. Maintenance staffs use Oracle eAM to create work orders as a way to report problems with assets or to assign routine maintenance on them. Oracle eAM provides two user interface methods to create work orders and view attachments: Oracle Forms and Self Service/Web/Oracle Application Framework (OAF). Both of these methods provide access to work orders, however, neither fully addresses the need for printing work orders with their accompanying attachments:

- Oracle Forms provides the ability to print work order reports, but not related attachments (attachments are only referenced)
- Oracle Application Framework provides the ability to print work order reports only in R12, but not in R11i; in either case, it is not possible to print related work order attachments

Related Challenges

- In customer environments where thousands of work order packets need to be generated daily or weekly, the inability to print complete packages flexibly can cause a major disruption in business processes
- Productivity losses and risks associated with printing and collating large volumes of work orders can lead to costly mistakes, especially for companies in asset-intensive industries that rely heavily on printouts for maintenance
- It is complex and difficult to run printing services for documents created in Microsoft Windows from a Linux server—most authoring applications can't run as printing services on a Linux platform (a common problem for Oracle customers)

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Work Order Print Service Features

- Delivers a new OAF page to manage work order package printing, enabling print jobs for single or multiple work order attachments, by calling a custom Java view link based on parameters passed from the form
- Provides the ability to schedule work order package print jobs, both manually and scheduled
- Provides the ability to select any printer from a list of available printers
- Provides the ability to manage headers and footers for printing
- Supports work order printing directly from Oracle eAM R11i and R12
- Utilizes a custom Java view link to call appropriate Autovue web services for document printing
- Ability to view and manage Print Job History

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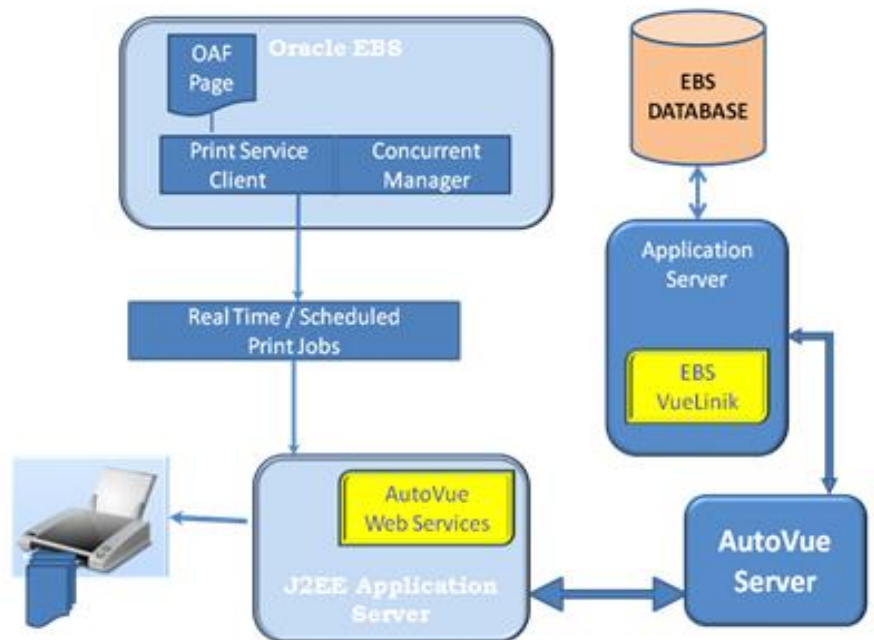
Integration of Oracle Enterprise Asset Management (eAM) with Oracle AutoVue

Estuate's Work Order Print Service

Oracle eAM does a good job of allowing you to attach documents to a work order, but does not provide the necessary technology to print a work order and its accompanying attachments in the same print request. Customers are demanding a software solution to print complete work order packages, including accompanying attachments, with one request from either eAM forms or an OAF interface. Ideally the solution should utilize the Oracle Concurrent Manager, Oracle's report submission utility.

Estuate's Work Order Printing Service, co-marketed with Oracle, is the ideal solution for this purpose. It integrates the Oracle Autovue Document Print Service capability with Oracle eAM. It enables easy manual or scheduled printing of complete work order packages. Future releases will support print services for other Oracle EBS modules, as well.

Solution Architecture



For more information, please contact: info@estuate.com or Tel: 408.400.0680

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