ESTUATE

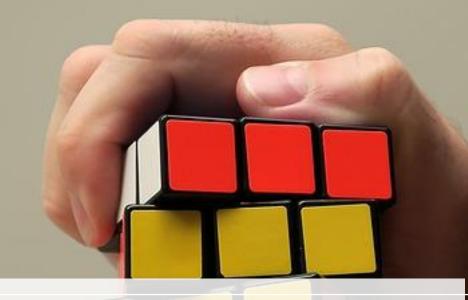# ARRIS Group fortifies Peoplesoft performance with Estuate

Arris Group is a telecommunications equipment manufacturing company that offers high -speed data, video and telephone systems for homes and businesses. Their design, engineering, manufacturing, distribution, service and sales operations are spread worldwide. They are known for pioneering the first wireless broadband gateway.

1. Business Challenge

ARRIS Group was looking for a proven data archiving strategy to tackle with their increasing data volumes because:

- They were missing on Service Level Agreements (SLA) due to application data growth

- Their Peoplesoft CRM was having performance glitches due to ineffective data management

- Their historical transaction records and application data was not archived properly

ARRIS Case Study

2. Estuate Solution

Estuate developed a custom data archival strategy and addressed their data growth issues in Peoplesoft CRM.

- **Replaced their existing data archival** process with IBM Optim's automated solutions

- **Archived old and inactive application data** into an archive repository to relieve Peoplesoft CRM of the data burden

- **Introduced IBM Optim data restore** utility to ensure access to historical data at all times

3. Business Impact

The implementation of Estuate's IEE solution led to efficient data management and other key improvements. The Benefits Included:

A unified view
of live data as well as historical transactional records for better analysis and audits

Improved Peoplesoft performance,
SLA achievement, and improved overall manageability of growing data volumes

Cost effectiveness
in storing and archiving business data and maintaining applications

Adherence to data retention policies
and improved ability to respond to audit requests

ARRIS Case Study

Testimonial

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Estuate did an outstanding job in understanding our system applications and coming up with a data archival strategy that complemented our Peoplesoft CRM. Their expertise in Optim implementation and thorough support after the project led to efficient data archival and management.

- Thomas Daugharty, Director of ERP Infrastructure,

ARRIS Group Inc.

ARRIS Case Study

Talk to our experts

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About Estuate

Estuate is a global Product Engineering and IT Enterprise Services company headquartered in Milpitas, CA, and with offices in Canada, India and the UK. The company specializes in leading edge technology solutions in IoT, AI and Digital Transformation solutions. The focus areas and practices that leverage these technologies are Product Engineering Services, Data & Analytics, Subscription Billing & Revenue Management and Governance, Risk & Compliance.

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