

Global Financial Institution Strengthens Enterprise Analytics Operations

A leading global financial institution strengthened its enterprise analytics environment with Estuate's Incorta administration and managed analytics services. Estuate improved platform reliability, data accuracy, operational efficiency, and support across business-critical analytics operations.

1. Business Challenge

The client needed to maintain a secure and reliable Incorta environment while ensuring uninterrupted analytics. They wanted to:



Maintain high platform availability and reliable analytics delivery across multiple business functions and enterprise data sources.



Reduce recurring data load failures and operational disruptions while improving issue diagnosis and resolution.



Strengthen user authentication, certificate management, governance, and platform change processes while minimizing business impact.

2. Estuate Solution



Estuate provided end-to-end Incorta administration and managed support services to improve platform stability, data reliability, and operational efficiency.

- Proactively monitored the Incorta platform, scheduled jobs, and data loads
- Managed incidents, root cause analysis, and issue resolution
- Managed SAML authentication and SSL certificates
- Supported platform upgrades, validation, and change management
- Strengthened governance, compliance, documentation, and data quality monitoring

3. Business Impact

Estuate improved the reliability and efficiency of the client's analytics environment while reducing operational effort and disruptions.



Achieved **99%+ job success** and **99.8% data accuracy** through proactive monitoring.



Reduced recurring data load failures by **60%** and improved issue diagnosis by **50%**.



Saved **80+ operational hours weekly** while supporting **200+ business users**.



Unified **12+ enterprise data sources** while delivering **\$50K in annual savings**.

Talk to our experts



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About Estuate

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